

2009-2010 Terms and Conditions

- Please complete the Tour Application to join our group travel. Be sure to provide us with the name and phone number of an emergency contact before the tour. You may fill this out on your Application form
- Please be absolutely sure you give us your full first, middle and last name as listed on your passport or state issued I.D. Many tour complications can arise due to incorrect names. You must have a valid passport to travel to Europe.
- Our tours are designed for persons of reasonably good health and include a substantial amount of walking. You will best enjoy our tours if you schedule practice walks at least 30 days before our departure. Some of our visits do not have facilities for folks with limited mobility. Please contact us if you have any questions about the suitability of our tours for you.
- All 1st deposits received (\$750) are fully refundable for 2 weeks from the day received. After that time, the deposit will not be refundable for any reason and will be forfeited if you cancel your tour. Sorry! Additional payments, above and beyond the initial \$750, are refundable up to 90 days before departure for all tours. All deposits and payments after that date are non-refundable. Once a tour has commenced there can be no refund on unused portions.
- Upon receipt of your deposit, a confirmation of your reservation will be sent to you. Your final payment is due 60 days prior to departure and is non-refundable. You will receive a final payment notice prior to that date. Final tour documents are delivered approximately two weeks prior to departure. Please feel free to contact us at any time with any questions you may have.
- If the tour is canceled for lack of participation, the entire amount you have paid to Dancer Avenue Studio/Renaissance Tours for the applicable tour will be refunded to you within thirty days after the tour's cancellation. Once this occurs, Dancer Avenue Studio/Renaissance Tours and its representatives have no other obligations to tour members on cancelled trips including any additional costs or fees related to the issuance and/or cancellation of airline tickets or other travel reservations not made by Dancer Avenue Studio/Renaissance Tours.
- We suggest all tour members consider the purchase of comprehensive travel and health insurance to cover possible additional costs (airline tickets, loss of luggage, trip delay, medical evacuation, etc.).
- Please note that all payments must be paid by personal check, money order or bank draft. We do not accept credit or debit cards for any tour payments.
- NSF Check Fees: If a payment is returned due to non-sufficient funds (NSF), Dancer Avenue Studio/Renaissance Tours will assess a \$25 fee per occurrence. The fee(s) will be added to the applicable 2009-2010 tour balance, and be required to be paid in full prior to your tour departure.
- Our tour goes on rain or shine, so be sure to pack appropriately. Packing recommendations will be included with your final tour documents.
- We recommend that you wear comfortable walking shoes with a good grip.
- Smoking is not permitted during tours or on the motor coach.

- Unforeseen circumstances may require us to alter the itinerary, but to the greatest extent possible we will honor all publicized tours or make suitable substitutions. Uncompleted portions of the tour itinerary are not cause for refund.
- Dancer Avenue Studio/Renaissance Tours view our trips as a joint venture with tour participants and ask you to come on the tours with enthusiasm, a willingness to share travel experiences, thoughtful appreciation & consideration of the places we visit and a respectful attitude toward your tour hosts and your traveling companions. We'll do everything in our power to make this a relaxing, exciting, and fun experience. Please feel free to contact us if you have any questions. We'd love to hear from you!
- Receipt of tour deposit and application **is deemed to be consent to the above policies and conditions**